

# GP practices using the National Enrolment Service

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## Outcome

Improved clinical outcomes for patients in primary and secondary care through improved patient safety and experience of care

## Measure

General Practitioner (GP) practices live with the National Enrolment Service (NES)

## Type

Contributory measure

## Relationship(s) to other frameworks

## Rationale

The NES has been developed to provide a single definitive source for all national enrolment and identity data. The benefits of NES are:

- A centralised register with real time patient enrolment status enabling more timely payment calculation for enrolled patients
- “Single source of truth” for enrolment data to ensure accuracy of Capitation Based Funding calculations
- Validated National Health Index (NHI) numbers and up to date patient demographics, supporting accurate identification of patients and clinical safety
- Validated addresses using e-SAM service, supporting accurate Geocoding and assignment of deprivation-based funding
- Nightly register updates to NES
- Amended enrolment business rules, due to real time enrolment and more timely funding of patients
- Web services integration with PMS, creating a seamless experience for the user when interacting with the national service
- Enabler for performance management purposes
- No stand down period for patient enrolment, allowing patients to be funded from the day they are physically enrolled and entered into NES by the practice.
- Population of the new patient preference fields made available as part of the NES rollout, enables practices to begin using the new Patient Experience Survey, which will be recognised as a source of evidence towards meeting Indicator 9 of the Foundation Standard and Aiming for Excellence: The practice includes patients’ input into service planning.
- Enabler for System Level Measure “Patient Experience of Care”

## Eligible population

GP practices

## Measure status

Active

## Numerator

Number of GP practices live with the NES

## Denominator

Number of GP practices

## National target

## Local target

Milestones to be decided by Alliance

## Annual weighting

## Total population

## Data Sources

Available through Primary Health Organisation (PHO)

## Data extracted from data sources

Available through PHO

## Data availability

Available through PHO

## Measure calculation process

Available through PHO

## Relationship(s) to other measures

## Measure development notes

This is a new measure and will be refined over time. This measure can be applied at PHO or District Health Board (DHB) or Alliance level. For example:

- Number of GP practices within the PHO that are live with the NES
- Number of GP practices within the DHB that are live with the NES
- Number of GP practices within the Alliance that are live with the NES

